

Certification Questions: Unemployment Insurance (UI)

The Rhode Island Department of Labor and Training has made changes to the questions asked by UI Online in order to comply with federal regulations. We have added descriptions and help text for most questions, to assist claimants with the weekly certification process.

Please be sure to carefully read the help text following each certification question, which provides additional guidance on how to best answer the questions.

Question Text	Help Text
<p>Did you work during the week of MM/DD to MM/DD?</p>	<ul style="list-style-type: none"> • If you worked for wages or other earnings this week, answer “yes” to this question regardless of whether you worked full-time or part-time. • If you did not work for wages or other earnings, answer “no”.
<p>Did you return to full-time work during the week of MM/DD to MM/DD?</p>	<ul style="list-style-type: none"> • If you returned to work and expect to work full-time going forward, answer "yes" to this question. • If you returned to work but will not be guaranteed full-time hours going forward, answer "no" to this question. • If you worked full-time <u>or</u> part-time prior to COVID-19 and your hours are now reduced, answer “no” to this question.
<p>Enter the date on which you returned to full-time work</p>	<p>Provide the date on which you returned to full-time work and were guaranteed full-time hours, going forward.</p> <ul style="list-style-type: none"> • If you were not guaranteed full-time hours, going forward, you did not officially return to full-time work and should change your answer to the previous question. [On IVR, provide an option to return to question 1.1]
<p>Did you work full-time or part-time during the week of MM/DD to MM/DD?</p>	<ul style="list-style-type: none"> • If you considered yourself a full-time worker prior to COVID-19 and during the last week you worked a similar number of hours to the number of hours you worked prior to COVID-19, answer “full-time”. • If you worked fewer hours than you normally would have prior to COVID-19, answer “part-time”.
<p>Earnings (amount)</p>	<p>Enter your total gross wages or other earnings for last week, before any tax deductions. If you earned no wages or other earnings last week, enter 0. Please make sure to round up to the nearest whole dollar. For example, if you earned 103 dollars and 52 cents, enter 104 dollars.</p> <p>Earnings do not include:</p> <ul style="list-style-type: none"> • UI Benefit Payments • Social Security Payment • Cash Assistance

<p>Were you able to work full-time?</p>	<ul style="list-style-type: none"> • Even if your place or places of employment are closed or you have reduced hours, answer “yes” if you <i>could</i> have worked full-time hours if they had been offered to you. For example, if your employer had been open and you had been offered full-time hours for the week, could you have worked them? • If the number of hours you could work has been reduced due to COVID-19, you can answer “yes” to this question. • If you are unable to work because of childcare issues or qualified health issues due to COVID-19, you can answer “Yes” to this question. <p>You must be able for full-time work to claim benefits for last week.</p>
<p>Were you available to work full-time?</p>	<ul style="list-style-type: none"> • Even if your place or places of employment are closed or you have reduced hours, answer “yes” if you <i>could</i> have worked full-time hours if they had been offered to you. For example, if your employer had been open and you had been offered full-time hours for the week, could you have worked them? • If the number of hours you could work has been reduced due to COVID-19, you can answer “yes” to this question. • If you are unable to work because of childcare issues or qualified health issues due to COVID-19, you can answer “Yes” to this question. <p>You must be available for full-time work to claim benefits for last week.</p>
<p>Are you actively looking for suitable work?</p>	<p>If you have reasonable assurance that your former employer will rehire you, you can answer “yes” to this question.</p>
<p>Did you refuse any offer of suitable work?</p>	<p>“Suitable work” is any work that someone in your occupation would typically perform, that is located within a reasonable distance of your home or last place of work, and is not detrimental to your health or safety. Please note: You cannot refuse a genuine offer of suitable work and claim unemployment benefits.</p> <ul style="list-style-type: none"> • If you have reasonable assurance that your former employer will rehire you, you can answer “no” to this question.
<p>Did you apply for worker’s compensation insurance, sick pay, or disability pay?</p>	<p>Answer “yes” to this question only if you <u>applied</u> for worker’s compensation insurance, for disability pay or Temporary Disability Insurance, or you <u>applied</u> to your employer to receive sick pay for the week.</p>
<p>Did you receive a pension payment?</p>	<p>If you received a pension payment last week, answer “yes” to this question.</p>
<p>Did your pension payment amount change?</p>	<p>If your pension amount changed last week, answer “yes” to this question.</p>
<p>Earnings Certification</p>	<p>I certify that I have reported all gross wages and earnings, bonuses, and commissions earned between MM/DD and MM/DD and that the information presented in this weekly certification is correct to the best of my knowledge.</p>
<p>Attestation</p>	<p>I understand that I am responsible for any inaccurate or false information provided and that I am liable for all benefits paid using my Personal Identification Number (PIN).</p>