Once I recover, how do I report my Return to Work date?

- You may contact the automated system by calling (401) 462-8700, no waiting required. Follow the instructions and enter your claim number and your claim's PIN number. The first question will ask for your return to work or recuperation date. When you enter the date, the system will post it automatically to your claim.
- 2. Complete and mail to our department the "Return to Work" form previously sent to you with your claim's computation statement, or simply mail us a letter/note with your information providing your return to work or recuperation date.
- 3. Contact TDI's Customer Service Unit by calling (401) 462-8420 to speak with a representative.
- 4. Send us an email at <u>DLT.TDI@dlt.ri.gov</u> with your information and the exact date that you returned to work.

l've recovered but I have no job. What can I do?

Visit a *net*WORKri One-Stop Career Center. They can help you find work, enroll in training, and provide job counseling. For a location near you, visit <u>www.networkri.org</u>

You should also file an Unemployment Insurance claim online at <u>www.dlt.ri.gov/ui</u> or call (401) 243-9100.

Preventing Fraud

TDI is very proactive with respect to fraud and the misuse of benefits. By law, TDI can require individuals to be examined by an impartial QHP to determine continued disability and eligibility. TDI has an internal program to determine if someone has received TDI benefits during a period when he or she was working. TDI works closely with the Workers' Compensation Court, insurance carriers and the Unemployment Insurance division to determine overpayments and/or fraud.

Anyone may report alleged fraud anonymously. If you choose to provide contact information, it will remain strictly confidential. To report fraud, contact the UI/TDI Fraud Unit at (401) 462-1522 or email <u>DLT.uitdifraud@dlt.ri.gov</u>.



For TDI questions, email <u>dlt.tdi@dlt.ri.gov</u> or call (401) 462-8420 to speak with a TDI Customer Service Representative, Monday, Tuesday and Thursday, 8 AM to 3:30 PM and Friday, 9 AM to 3:30 PM. You must provide your entire claim number and PIN when you call.

Rhode Island Department of Labor and Training TEMPORARY DISABILITY INSURANCE TEMPORARY CAREGIVER INSURANCE

P.O. Box 20100, Cranston, RI 02920 **<u>E-MAIL: dlt.tdi@dlt.ri.gov</u> PHONE (401) 462-8420** FAX: (401) 462-8466 | TTY via RI Relay: 711 WEB: <u>www.dlt.ri.gov/tdi</u>



What workers need to know about TDD





Temporary Disability Insurance

Temporary Disability Insurance (TDI) provides benefit payments to most insured RI workers for weeks of unemployment caused by a temporary disability or injury. The TDI program, enacted in 1942, was the first of its kind in the United States. It protects workers against wage loss resulting from a non-work related illness or injury, and is funded exclusively by RI workers.

Questions you may have about the temporary disability insurance (TDI) program

When should I apply for TDI?

If you become ill or injured, and an examination by a Qualified Healthcare Provider (QHP) indicates that you cannot work for at least 7 consecutive days, your claim should be filed as soon as possible to avoid jeopardizing or delaying your first payment. Claims must be filed within 90 days of the first day you were unable to work due to illness.

How do I apply for TDI benefits?

- 1. Apply online at: <u>www.dlt.ri.gov/tdi</u>, or
- 2. Download an application from the web and mail it to TDI, P.O. Box 20100, Cranston, RI 02920-094, or
- 3. Call (401) 462-8420 and select option #1 to request an application.

Check your claim status online at www.dlt.ri.gov/tdi.



What is my PIN?

Your PIN is on the Notice of Claim Received form that is sent to you when your application is received.

When will I get my first payment?

Most eligible customers receive their first payment within three weeks from the day TDI receives the application. Missing or wrong information may delay payment. Benefits are paid by direct deposit or electronic payment card.

What should I do with the Medical Certification form I received in the mail?

It is your responsibility to bring this form to the appropriate treating QHP for completion and return it to TDI; it is required to determine eligibility for benefits or to obtain additional weeks of medical certification on a current claim. Receipt of the completed form does not guarantee payment as it must be reviewed and approved. If additional documentation is required, it will be requested directly from TDI.

What are the earnings requirements?

To be eligible for TDI benefits, you must have earned sufficient wages in Rhode Island and paid into the TDI fund.

For more information on how wages are calculated please visit: <u>www.dlt.ri.gov/lmi/news/quickref.htm</u>.



What are the medical requirements?

To be medically eligible for TDI, a QHP or medical practitioner must certify you are unable to perform your customary and regular work duties.

You must have an in-office examination by a licensed QHP the week of, the week before, or the week after your disability begins. Contact with the QHP via telephone call is not considered a timely examination by a licensed QHP.

What if I'm denied TDI benefits?

You have the right to appeal the TDI decision by submitting a request in writing to the TDI/TCI Appeals Coordinator, PO Box 20100, Cranston, RI 02920-0941 or by FAX at (401) 462-8466.

Your case will be assigned to a referee at the Board of Review who will schedule a hearing, at which time you may state your argument in detail.

Are TDI benefits taxable?

TDI benefit payments <u>are not</u> subject to Federal or State income taxes. TDI withholdings from your earnings are deductible for Federal income Tax reporting purposes.